

Lithonia, GA

March 5, 2011

Self Defense Pest Control
Mr. Raymond Burke
1115 Silver Moon Trail
Lithia Springs, GA 30122

Dear Mr. Burke,

This letter comes to express my appreciation to you for the excellent job you did for me. I was so distressed with all of the tobacco bugs (that's what you said they were called), for I had never seen anything like that before and they had taken over my kitchen cabinets. You identified the problem, threw out the packages that were infested with the bugs and immediately began to treat the area. To my amazement, they were gone. After a couple of days, only a few dead bugs lay here and there. But what I especially like is that you kept calling to see if all was well, even dropping by in your own time to check.

It was a few months later that I noticed sawdust inside my back door window frame, but I couldn't understand where it was coming from since I did not see any openings. I called and you immediately came over and discovered that there were ants inside my frame door. I don't know how you did it, but when you treated it, there were dead ants falling out of the door frame for at least 4 or 5 weeks. But I want you to know I appreciate that you kept checking and treating the area until there were no more.

I don't usually write to persons who give service, however, you were so diligent and to me it was such a phenomenal job because I have never seen so many bugs and ants, yet it didn't seem to be a problem for you. So I thought I would just write to let you know that I am grateful. I know that if and whenever I have a problem with pest, I can depend on you. And to me you were more effective and less expensive than the so called "big companies" and the level of caring and concern you showed was wonderful.

Thank you so much,
Jewel